

Council Tax Support Hardship Grant

The one-off lump sum Hardship Grant has been credited to your Council Tax account for the financial year 2022/2023

The government previously announced a number of measures to help people during the coronavirus outbreak. One of these was to give us funding to provide a Council Tax Support (CTS) Hardship grant for working age people in our area who receive CTS.

Not all of this funding has been spent so we have decided to use this to provide a CTS Hardship grant for this year. The scheme will have the same rules as before and will provide an award of up to £75. It will only apply for 2022/2023.

The Hardship Grant payable is the lower of:

- £75, or
- Your Council Tax liability for 2022/2023 from the start date of your CTS claim

Your adjusted Council Tax bill is enclosed. The grant shows as 'Council Tax Discretionary Relief'.

If you still have a balance to pay your instalments have been recalculated to include the grant. If you have already made payments and you now have a credit on your account we will refund this shortly.

For more information please visit
www.west-norfolk.gov.uk/hardshipgrant

Borough Council of
King's Lynn &
West Norfolk

