

STAY AT HOME. PROTECT THE NHS. SAVE LIVES

TRADING ADVICE FOR NON-ESSENTIAL SHOPS

To reduce social contact, the Government has ordered certain businesses and venues to close or restrict how they provide goods and services during the national lockdown. Non-essential retail can only continue to operate for pre-ordered click-and-collect, mail order/phone order and delivery services. If you wish to trade in this way, please remember:

- Customers must **pre-order goods**, either online, by phone or post and must be given a future timeslot for socially-distanced collection or delivery.
- Goods must be **collected or delivered off the shop premises** and social distancing must be maintained.
- Customers are **not allowed to enter the shop** at any time.
- **Shop doors or market stall shutters must be kept locked** except to allow the temporary passage of goods for pre-ordered socially-distanced collection or delivery.
- **Signage should be placed on the shopfront** to say it is closed and only operating for pre-ordered click-and-collect, mail order/phone order and delivery services. Feel free to use the reverse of this flyer as signage.

CLICK-AND-COLLECT
AND DELIVERY



Borough Council of
King's Lynn &
West Norfolk



CLOSED
TEMPORARILY
DUE TO COVID-19

**PLEASE PRE-ORDER
GOODS, EITHER ONLINE, BY
PHONE OR BY POST**

PLEASE CALL/VISIT

[WRITE YOUR CONTACT NAME/NUMBER/WEB ADDRESS]