

Non-essential shops can reopen in England from Monday, as the government continues to ease coronavirus lockdown restrictions imposed in March.

How will shopping be different?

Perspex screens at the tills and floor markings to keep shoppers 2m (6ft) apart have

All stores will have to follow the control measures below where the public access the premises and implement the 2 metre social distancing:

- Limit the number of people in the shop and control entry so that the premises do not become overcrowded.
- Maintain queue control outside of shops and other essential premises so that the 2 metre rule is observed by those waiting in the queue – customers must not be allowed to congregate or loiter.
- Use signage and floor markings to direct people around the premises and maintain a 2 metre distance.
- Create a 'one way' system, by closing off aisles and using signage to direct customers to move in the same continuous direction.
- Close the premises if it becomes too busy.
- Control the queues in common areas outside their stores.

Staff may be acting as stewards to advise customers on social distancing.

Report a breach of COVID-19 restrictions

In the first instance you should take up any concerns with the premises manager/staff to explain what you are not happy with. They might not be aware of any problems and will usually be able to rectify matters straight away.

If you still have concerns about a business not adhering to **social distancing**

Where you believe a **business is open that should not be trading** please contact Trading Standards on the **Citizens Advice Helpline: 0808 223 1133**

If you have **any other COVID-19 related concerns**, such as large gatherings and