



## WORKSHOP EVENT NOTES

<b>PROJECT NUMBER</b>	70044492	<b>MEETING DATE</b>	16 April 2018
<b>PROJECT NAME</b>	King's Lynn Transport Study & Strategy	<b>VENUE</b>	Town Hall, King's Lynn
<b>CLIENT</b>	Norfolk County Council	<b>RECORDED BY</b>	SB
<b>MEETING SUBJECT</b>	Stakeholder Engagement Workshop – Evidence Gathering and Analysis		

<b>PRESENT</b>	Attendees
<b>APOLOGIES</b>	Apologies
<b>DISTRIBUTION</b>	As above plus: All Invitees
<b>CONFIDENTIALITY</b>	<b>Public</b>

Following a Presentation by WSP on the problems and opportunities for travel in King's Lynn attendees were invited to provide their views on the transport issues in the town. The following is a record of the comments received.

<b>ITEM</b>	<b>CYCLING &amp; WALKING</b>
<b>1</b>	Cycling on roads – centre / Gaywood Parked cars outside houses – on road / pavement Narrow roads cars parked both sides Drains and potholes Cycling on the footpaths Lack of education – lights and hi-vis clothing
<b>2</b>	Grimston cycle journeys – nowhere for cyclists to safely cross the A149 to get into King's Lynn
<b>3</b>	Relationship of cycling with other modes of transport – cycles on trains and buses is an issue
<b>4</b>	School transport provision, short journeys make cycling and walking better
<b>5</b>	NCC aim to quadruple number of people walking and cycling
<b>6</b>	Disabled access via Hardings Way is very important
<b>7</b>	Need to look wider than King's Lynn out to the villages to make better provision for cyclists, eg, Gayton,
<b>8</b>	Provide more and safer space on the road for cyclists around Gaywood clock if the width allows
<b>9</b>	Make more provision on the road for cyclists in King's Lynn where space permits
<b>10</b>	Study should include the villages past the hospital on B1145, eg, Bawsey, Gayton

## MEETING NOTES

11	Cycle cameras provided on buses / on-road cycle provision needs to be addressed to keep cyclists safe in traffic
12	Ferry accessibility – steps make it inaccessible for many. Look to provide a pedestrian bridge over the river.
13	Footway maintenance issues should be treated in the same way as highway maintenance and not left un-tended
14	Tourism / leisure role of walking / cycling is very buoyant in King's Lynn
15	Role of cycling and walking in tackling obesity / also provision for electric bicycles
16	Due to the layout of the road network and railway travel around King's Lynn is often quicker to get around by walk / cycle. Fairstead to Hardwick link into Extons Road. There are practical limitations to getting around the town by other modes
17	Provide for desire lines to the Hospital. Actual modes choices are limited because not everything links up very well
18	Security / parking for the bike in King's Lynn – better CCTV to cover bike storage needed at the rail station
19	Traffic surveys should include survey of NCN1 route

ITEM	PUBLIC TRANSPORT
20	School transport provision, school buses are too large for King's Lynn
21	Coastal hopper bus along north Norfolk coast is a very important route for King's Lynn
22	Ferry: needs extra parking provision no current interest in buying very important for King's Lynn tides and access are an issue – people can slip over
23	Use smaller Optare buses for school contracts – smaller buses. The ones currently being use for school are too big for King's Lynn.
24	LPG vehicles to address the high emissions / cleaner diesel engines
25	New consultation on bus services – need residents involvement and where this takes place – make sure it's made public
26	Taxi consulattion
27	Connections for rail services for Norwich at Ely for example – make the journey easier to make by rail instead of private car
28	Set up some 'connection hubs' around King's Lynn at places that make it easier to travel rather than everything meaning you have to go into the town centre
29	There is currently a lack of public transport services on a Sunday and don't run late enough in the evenings to get people home from work

## MEETING NOTES

30	A10 buses, make the timing better to serve the employment in King's Lynn so people can get to work and get home afterwards using the bus
31	Look at providing bus lanes to help the buses get through the traffic and make it a more attractive option than private vehicles
32	Improved ticketing in King's Lynn to offer cross operator ticketing / King's Lynn has plusBus which is Bus/rail but not able to use different bus operators with a single ticket
33	Rural public transport hubs with car parking so people can park and then pick up the bus service, eg, the X1 service on A47
34	Run a shuttle bus service to / from the employment estates
35	Traffic lights at Hardwick Interchange cause a lot of delay for bus services
36	No bus provision via Tennyson Avenue
37	To travel from north to south through the town you have to change bus which isn't very attractive for users
38	Railway – concentrate on doubling the frequency by getting double track at South Lynn to Lynn
39	Look at the trips that could use a BRT link to Hunstanton making use of the old railway line
40	Look at Park and Ride – but would need to look at cost of car parking in the town centre and incentivise people to use it Park & Ride not viable with current town centre parking and pricing
41	Traffic lights in the town need to be set up to give priority for buses to improve reliability and make them more attractive to use by private vehicles users
42	Bus lane on Railway Road and buses straight on off Wellesley Road to access the bus station could cut out a lot of the delay they experience from having to go around the gyratory
43	A Parkway station to capture people who are coming into town from the south.
44	Smaller LPG buses to do a ring around the town will lead to lighter traffic

ITEM	PRIVATE VEHICLES
45	Control room monitoring of the King's Lynn traffic signals should be full time
46	Need to ensure we plan for the movement of the private car driver as well as promoting and improving the other modes
47	Gayton Road / Gaywood Road major route for all the estates on that side of town to access anywhere else in King's Lynn Fairstead Road / Queen Mary / Hardwick link would be beneficial for these parts of town Need to find ways to take traffic out of the town centre especially Gaywood clock which currently has no alternative for relief
48	Car parks in the future car parks will be at capacity – will need more car parking spaces in the future especially at the rail station
49	Don't just look at the present situation, look at the future

## MEETING NOTES

<b>50</b>	Traffic lights in town sometimes have long pauses where nothing happens. Traffic light timings need improving.
<b>51</b>	Parkway station
<b>52</b>	Seasonal traffic and congestion on A47 causes huge issues in centre of King's Lynn when re-routing occurs. Bypass roads should reduce the traffic that goes through King's Lynn
<b>53</b>	Hospital traffic exiting onto A149 causes issues. Needs an additional exit onto the A149. Also look at changing the working hours to spread the peak travel patterns outside the busiest times
<b>54</b>	London Road location of VMS signing for the car parks doesn't seem to be in the right place. Needs to be located before a decision is made on the traffic lane otherwise you end up in the wrong lane. For unfamiliar drivers this is an issue
<b>55</b>	Hardings Way and use for congestion / pollution relief vs keeping it as a traffic-free route. Various options: Time limited use by any other vehicles Access for Riverfront development Conflicts with pedestrian access to Whitefriars primary school highlighted
<b>56</b>	Car parking in King's Lynn is too cheap to make people consider other options for travel like Park and Ride
<b>57</b>	New development needs to provide s106 agreements that pay for the infrastructure to make improvements to travel in the town associated with all modes. Planning of roads in new developments should be able to accommodate public transport / emergency service vehicles and not on-street parking
<b>58</b>	Buses should maximise use of Hardings Way
<b>59</b>	Traffic lights on Hardwick Road outbound after railway bridge at Hansa Road cause the queueing back to Southgate roundabout and adds massive delays for bus timetables

## VISION & OBJECTIVES

We ask that if you have any comments on the draft vision and objectives for the study that you send these to us for consideration.