



Service user number



TO PAY BY DIRECT DEBIT

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY

Please fill in the whole form including official use box using a ball point pen and send it to:

PO Box 26	4	4	6	8	4	4	
Kings Lynn Norfolk PE30 1PX							WEST NORFOLK OFFICIAL USE ONLY your bank or building society
Name(s) of account holder(s)	Busir	ness Pr	emises <i>i</i>	Address	:		
	Telep	ohone N	umber:				
Bank/building society account number	Emai	I Addres	s:				
Branch Sort Code	Colle	ection Da	te		2	28th	
Name and full postal address of your bank or building society To: The Manager Bank/Building Society		erred nui se tick)	mber of	instalme	ents A	1 nnual	10 monthly
Address Postcode	Plea acco Gua Lyn	ount deta arantee.	Borough ailed in th underst	Council nis Instru and that	of King's ction sub this Instr	Lynn & bject to thruction m	West Norfolk Direct Debits from the he safeguards assured by the Direct Debinay remain with Borough Council of King's passed electronically to my bank/building
Account Reference (7 digits)	Sign	nature(s)					
	Date)					

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

Banks and building societies may not accept Direct Debit Instructions for some types of account



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit the Borough Council of King's Lynn & West Norfolk will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Borough Council of King's Lynn & West Norfolk to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Borough Council of King's Lynn & West Norfolk or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when the Borough Council of King's Lynn & West Norfolk asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.