New applicants are required to pass the Borough Council’s knowledge test, safeguarding test and a private hire / hackney carriage Driving Standards test before obtaining a licence.

Knowledge Test Procedure

The knowledge test will be conducted by Borough Council licensing staff and comprises of 4 sections; Basic English & Maths, Highway Code, Conditions and Places of Interest. Below is some guidance on each section:

**Parts 1 to 4**, Basic English/Maths Section – 15 Marks Available: This part of the test will comprise of listening and reading exercises where you will be required to provide the correct answer. There will also be comprehension questions and basic mathematical questions.

**Part 5**, Highway Code – 5 Marks Available: This part of the test will comprise of questions on the Department of Transport’s Highway Code, including rules for drivers, signs, signals, road markings etc. Applicants may wish to study the Department of Transport’s current version of the Highway Code in order to pass this section.

**Part 6**, Conditions & Legislation – 5 Marks Available: This part of the test will be based on the Borough Council of King’s Lynn & West Norfolk’s Hackney Carriage and Private Hire Licensing Procedures and Conditions. Some of the questions are also based on legislation contained within the conditions booklet.

**Part 7**, Places of Interest – 5 Marks Available: This part of the test will comprise of questions that will test your knowledge of popular landmarks and buildings within King’s Lynn & West Norfolk. Applicants will be tested on their knowledge of places of interest, prominent buildings, location of public houses, hospitals, hotels and train stations within the District.

There will be a total of 30 marks available and a pass mark of 26/30 (85%) must be achieved in order to pass the test.

Safeguarding Test

You will also be required to undertake safeguarding training which will entail reading material and then completing a short test at the end. There will be a total of 5 questions and a pass mark of 100% must be achieved in order to pass the test.

Duration for both the knowledge and safeguarding tests: Maximum 75 minutes. Cost: £36.00

Driving Standards Assessment for taxis and private hire vehicles

The assessment will be conducted by Caroline’s Driving School and consists of a driving licence and eyesight check followed by a 40 minute driving test across a variety of road types. Each candidate will be asked to perform a taxi manoeuvre and possibly an emergency stop. A maximum of 9 driving faults are allowed and a high level of driving competence is required to pass.

All candidates will be issued with a copy of their marking sheet and the Borough Council will be issued with an electronic copy of the same.

More information is available at: [www.carolinesdrivingschool.com/taxitest](http://www.carolinesdrivingschool.com/taxitest)

The test costs £75.00 and is carried out over a period of 1 hour.

Booking

Book online: [www.carolinesdrivingschool.com/taxitest](http://www.carolinesdrivingschool.com/taxitest) or by phone: 07790 178364 or free-phone 0800 211 8797