

Bogus callers and rogue traders

Conmen or women, who use stories to gain access to peoples' homes to steal and people who pretend to be tradesmen and do poor work at inflated prices, should be reported to Trading Standards.

Confidential Reporting Line

0800 3286471

Clean up

Contact the Borough Council on the following numbers to report:

Litter, fly tipping, graffiti etc

Phone: 0500 253 2687 0500

Abandoned vehicles

Phone: 01553 616335 or alternatively email:
cleanup@west-norfolk.gov.uk



**If you have information about a crime and
wish to report it anonymously call**

Crimestoppers

0800 555111

(you will not be asked to give your name)

'You could get a reward'



Useful contacts

**For more information contact the Borough
Council Community Safety Team**

**Safer West Norfolk
Borough Council of King's Lynn
& West Norfolk
King's Court,
Chapel Street,
King's Lynn,
Norfolk PE30 1EX**

01553 616619

**email: swmsg@west-norfolk.gov.uk
or visit the Borough Council website at
www.west-norfolk.gov.uk**



Crime and your Community

West Norfolk enjoys one of the lowest crime rates in England. But crime and disorder and fear of crime can still affect any one of us at any time.

We all have a part to play in helping to reduce crime. Reporting incidences to the right people means that action can be taken where this is appropriate. It also means that more can be learned about what is going on in your area and this can help to ensure that resources are allocated where they are most needed.

Safer West Norfolk, the crime reduction partnership for West Norfolk, has put together this leaflet, packed full of information and contact numbers, so that if something occurs in your area you know who to report it to and how to contact them.

**Working together we can help to
tackle crime, disorder and the misuse
of drugs in West Norfolk.**

Crime prevention

You can reduce the chances of yourself or your family becoming a victim of crime by taking precautions to safeguard yourselves and your property.

For free information contact the Community Safety Team at King's Lynn Police Station on 01553 691211, or you can visit Norfolk Constabulary's website at www.norfolk.police.uk where you can print off and fill in your own crime prevention survey.

What can you do to help?

Look and listen! You know more about your local area than anyone else. Have you seen a stranger in a neighbour's garden, or seen someone acting suspiciously in your neighbourhood? By informing the police you will raise their awareness. This may reduce opportunities for crimes to be committed.

Think about joining or setting up a Homewatch scheme. Contact Ed Moss, West Norfolk's Home Watch Co-ordinator on 01553 776447

Non-criminal incidents and where to report them

Noise and nuisances

If you have a problem with nuisance issues such as dog control or noise issues you should contact the Environmental Health and Housing Service at the Borough Council.

Anti-social behaviour

Contact the Borough Council anti-social behaviour team on 01553 616351

You can also phone ACTIONLINE 0870 220 2000 or visit the website www.together.gov.uk

Drug & alcohol misuse

If you need help with problems relating to your own drug or alcohol misuse contact Community Alcohol and Drug Service 01553 815171. There is a 24 hour Alcoholics Anonymous Helpline 0845 7697555

If you are affected by another's drug misuse, for example a partner, sibling, parent, child or grandchild, you can call Linking Together on 01553 766682 or 07776122407 or email: linkingtogether@tiscali.co.uk

Neighbour disputes

If you have problems with neighbours you should always approach them yourself in the first instance to try to talk through the problems and reach a compromise. If this becomes a neighbour dispute you will need to contact one of the following:

- Private landlord or housing association if you rent
- Neighbourhood Officer at the Borough Council if you are a Council tenant
- A solicitor if you own your property

Reporting crime

Police

For a crime in progress:

Phone the Police on 999

For all non-emergencies contact the police on 0845 456 4567

Police officers will attend according to the nature of the incident and other demands at the time

You can also visit the Norfolk Constabulary website www.norfolk.police.uk where you can find out how to contact your local police team by email or text message

Domestic violence

Emergency – Police on 999

Police Domestic Violence Unit 01553 665035

24 hour response:

The Samaritans: 08457 909090

Victim Support: 0845 3030900

Racial incidents and hate crime

If you believe you have suffered or witnessed a racially motivated incident (an incident specifically relating to colour, culture or ethnic origin), or witnessed a hate incident (aimed specifically at a minority group, e.g. disabled, religious, sexual orientation) contact the Police (999 in an emergency) 0845 456 4567 for non-emergency or visit www.norfolk.police.uk to report a crime online.